

## ALL CALLERS INTERROGATION

1. Where is your emergency? (Address or Location)

2. What is the number you are calling from?

3. What is the problem?

4. What is your name?

5. Is the patient conscious? (Able to talk)

NO

YES

Determine age, sex, chief complaint and turn to appropriate card. **DON'T hang up**

Dispatch **ALS & BLS**, advise caller help has been dispatched.

6. Is the patient breathing **NORMALLY**?

NO

YES

UNCERTAIN

**GO** and **SEE** if the chest rises, then come back to the phone.

Go directly to **Unconscious / Fainting Card**.

7. Do you want to do  
**CPR?**  
... I'll help you.

YES

NO

Go to **CPR Instructions** for appropriate age group.

I have dispatched help. Don't hang up.